This document was classified as: OFFICIAL
Appendix 2

Home Energy Schemes

Comms Examples

Energy saving schemes and advice

We offer a number of schemes and initiatives available to residents across the Borough to help reduce energy consumption and make your home more energy efficient. They may also help you to reduce your energy bills.

Citizens Advice, Energy UK and Ofgem have created a document with consumer advice on where you can get support with your energy bills. <u>Download the energy advice guide from the Ofgem website.</u>

Energy Company Obligation

ECO4 scheme ECO4 Flex scheme

Great British Insulation Scheme

Apply to become an ECO4 Flex installer

Warm Homes Healthy People

Helping you to stay warm and well during the cold weather.

Big Community Switch

Sign-up to save money on your fuel bill

Boiler Upgrade Scheme

Check if you could be eligible for money off low carbon heating technologies.

Energy Saving Tips

Tips and advice for quick and easy ways to save energy, lower your bills and reduce your carbon footprint.

Warm Home Tips

Advice on staying warm and saving money from Energy Saving Trust.

HEET (Home Energy Efficiency Tees Valley)

A partnership with Stockton-on-Tees Borough Council, Redcar and Cleveland Borough Council, Darlington and Hartlepool Council to improve the energy efficiency in residents homes.

Energy Efficient Homes

Find out more about the actions you can take now to make your home more energy efficient.

Energy supply support

Advice regarding your energy meter, ways to save energy and help if you are struggling to pay your bills.

Energy saving trust

Free energy advice service launching this spring in the North East.



Warm Homes Healthy People



Get winter ready with free boiler servicing

Servicing your boiler regularly is important to keep it in top condition, especially for those who are elderly, vulnerable or living with young children.

And as part of the Council's 'Warm Homes Healthy People' scheme, we are offering free boiler servicing to eligible residents across the Borough from July to September 2023.

If any of the following applies to you, and you are a homeowner in receipt of a means-tested benefit, you could qualify for help:

- 65 or over and in receipt of a means-tested benefit
- 65 or under and in receipt of a means-tested benefit as well as one of the following:
- In receipt of disability benefits
- Have a long-term illness made worse by the cold
- Live with a child (under 5) who has a long-term illness made worse by the cold
- Living with a dementia condition
- Have not previously accessed the service in the last 2 years

To be eligible you must not have accessed this service in the past two years.

For further information, visit

www.stockton.gov.uk/warmhomes-healthy-people or call 01642 528215.

2 x Stockton News articles, KYiT article and artwork for Stockton & Billingham Life advert



Warm Homes Healthy People is back

The Warm Homes Healthy People scheme is now open again for applications.

From October 2023 to March 2024 Warm Homes Healthy People provides a range of interventions for those whose physical or mental health suffers with conditions made worse by the cold and require affordable warmth.

This scheme can offer help with boiler repairs, emergency heating, debt advice, welfare benefits advice and energy efficiency measures.

To find out more visit Warm Homes Healthy People webpage or call 01642 528215.

Warm Homes Healthy People

Support is available to help vulnerable residents in the Borough keep warm this winter.

The Council's Warm Homes Healthy People scheme offers emergency heating, energy saving advice, welfare benefits advice and boiler repairs.

You may be eligible for a repair if:

 you are the homeowner and claiming a means-tested benefit

And you are any of the following:

- 65 or over
- under 65 and in receipt of disability benefits
- under 65 and have a long term illness made worse by the cold or live with a child (under five) who has a long term illness made worse by the cold
- living with dementia

Some repairs may incur a charge or be considered ineligible based on the boiler's age and condition.

For further information, please call the Warm Homes Healthy People team on 01642 528215 or visit www.stockton.gov.uk/warm-homes-healthy-people to apply online.

















Warm Homes Healthy People

Continued

Get winter ready with free boiler servicing

As part of the Warm Homes Healthy People scheme, we are offering free boiler servicing to eligible residents across the Borough from July to September 2023. Servicing your boiler regularly is important to keep it in top condition for the colder months, especially for those who are elderly, vulnerable or living with young children. To qualify, you need to meet a criteria which includes being a homeowner and are in receipt of a means-tested benefit. Find out more and check if you are eligible on the Council's website.



SBC e-newsletter article along with social media post



Stockton-on-Tees Borough Council · Follow

6 March 2023 · 3

t lt looks like a cold spell is on the way - and you could be eligible for a range of support from our 'Warm Homes Healthy People' scheme if you're struggling to keep your home warm.

To find out if you could be eligible for help with things like emergency heating and energy-saving advice, visit www.stockton.gov.uk/Warm-Homes-Healthy-People

① And for information, tips and support about keeping up with the cost of living, visit www.stockton.gov.uk/cost-of-living-hub





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Big Community Switch



The Big Community Switch is a safe and simple option for our residents to try and save money on their fuel bills this winter.

But registration closes on Monday 8 January for the next day's online auction, when a variety of energy companies will compete to become the energy supplier for customers that sign up for the switch.... See more





1009 - BCS2023 - Portrait Screen Still



△ 1009 - BCS2023 - Intranet 02



Social media post, A5 leaflet, KYiT article, intranet banner, and digital screen content



The Big Community Switch – Have you signed up yet?

Don't forget registrations are still open for the Big Community Switch.

The Big Community Switch is a safe and simple option for our residents to save money on their fuel bills and fix their

Registrations are open for Stockton-on-Tees Borough residents until Monday 8 January 2024.

The next online auction will take place on Tuesday 9 January 2024.

To find out more and how to register visit the Big Community Switch webpage





A scheme has launched to provide grants to eligible homeowners to improve the energy efficiency of their homes.

The Home Energy Efficiency Tees Valley (HEET) programme can provide funding up to £18,000 per household for properties that don't have gas central heating.

Energy efficiency measures may include insulation, upgrading windows to double glazing, and installing new heating and renewable technologies such as air source heat pumps and solar panels. This is all free for qualifying residents.

To be eligible, homes must have an Energy Performanc Certificate rating of D, E, F or G. You can go to www.gov.uk/find-energy-certificate to check yours.

HEET is a partnership scheme between Stockton-on-Tees Borough Council, Darlington Borough Council, Hartlepool Borough Council and Redcar and Cleveland Borough Council.

For more information and to check eligibility, visit www.stockton.gov.uk/heet







Home Energy Efficiency Tees Valley (HEET)

A new scheme has been set up to provide grants to homeowners and residents to improve the energy efficiency of their homes.

The HEET (Home Energy Efficiency Tees Valley) scheme will help homes with funding up to the value of £18,000 per household for properties that don't have gas central heating. Energy efficiency measures may include insulation, upgrading windows from single to double glazing, and installing new heating and renewable technologies such air source heat pumps and solar panels - all FREE for qualifying residents.

Homes must have an Energy Performance of D, E, F or G. Go to Find Energy Certificate to check yours.

For more information and to check eligible postcodes visit the HEET webpage.

HEET (Home Energy Efficiency Tees Valley) is a partnership scheme between Stockton-on-Tees Borough Council, Darlington Borough Council, Hartlepool Borough Council and Redcar & Cleveland Borough Council.



• A new scheme is providing grants to homeowners and residents to improve the energy efficiency of their homes through the FREE installation of measures such as insulation, double glazing, air source heat pumps and solar panels.

If you do not have a gas central heating system, you may automatically qualify for help with the HEET (Home Energy Efficiency Tees Valley) scheme through your postcode.

If not, your household gross income should be less than £31,000 or you need to ... See more



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DARLINGTON

HARTLEPOOL BOROUGH COUNCIL





In your community



Home Energy Efficiency Tees Valley

Home Energy Efficiency Tees Valley (HEET) is a new scheme that has been set up to provide grants to homeowners and residents to improve the energy efficiency of their homes. The scheme will help homes with funding up to the value of £18,000 per household for properties that don't have gas central heating. Homes must have an Energy Performance of D, E, F or G. Go to Find Energy Certificate to check yours. For more information and to check eligible postcodes visit the HEET webpage.

